

# QuickLoad User Guide



**Trucks and Tractors**

**Air-Weigh Customer Support: 888-459-3247**

# Table of Contents

<b>QUICKLOAD TRUCK SCALE SYSTEM OVERVIEW.....</b>	<b>1</b>
Air suspension: basic instructions.....	1
Non-air suspension: basic instructions.....	2
QuickLoad Scale Overview.....	2
<b>CALIBRATION.....</b>	<b>3</b>
Preliminary Considerations.....	4
5th Wheel Location, for Calculated Steer.....	6
Air or Non-Air Suspension Steer Axle.....	7
Lift axle considerations.....	7
Calibrating Tractor Scale Overview.....	7
Fast and easy calibration with drop-and-hook trailer.....	8
Calibrating Direct-Connect Trailers.....	8
Easy calibration with direct-connect trailer.....	9
Manual Calibration Procedure.....	10
Calibrating Empty Weights.....	10
Calibrating Heavy Weights.....	13
Calibration by Direct Entry of RATIO and OFFSET.....	15
Adjusting the Calibration.....	15
<b>OPERATIONS.....</b>	<b>19</b>
<b>FUNCTIONAL OPERATIONS.....</b>	<b>20</b>
Weight Displays.....	20
How-To-Weigh instructions.....	21
Creating a PIN.....	22
Alarm Function.....	23
Alarm Function Programming Procedure.....	23
Turning the Alarm Feature On or Off.....	23
Alarm Weights.....	24

Using Alarm 2 For Steer Axle Underweight.....	24
Delaying Alarm Activation and Deactivation.....	25
Changing alarm polarity.....	25
Languages.....	25
Display Backlight and Set-Up.....	26
Filtering or Smoothing Rapid Weight Changes.....	26
Models 5826, 5827 Split Axles (DRV1/DRV2).....	27
Large Character Display.....	27
<b>Quick Reference Menu Directory.....</b>	<b>28</b>
<b>SYSTEM TROUBLESHOOTING.....</b>	<b>29</b>
INCORRECT WEIGHT READINGS.....	30
SUSPENSION TROUBLESHOOTING.....	30
Ride Height.....	31
Linkage.....	31
Height Control Valve.....	31
<b>MAINTENANCE.....</b>	<b>31</b>
<b>Notes.....</b>	<b>32</b>
<b>Limited Warranty.....</b>	<b>35</b>
<b>Procedure for Warranty Claims.....</b>	<b>36</b>

## QUICKLOAD TRUCK SCALE SYSTEM OVERVIEW

The QuickLoad™ Scale converts straight truck or tractor and trailer suspension loads to an accurate on-ground weight. Suspensions may be either air or spring. Once calibrated correctly, as described in this manual, the scale will display accurate weights for any load.

The scale will display the actual on-ground weight of each air suspension axle group to within 300 pounds (140 kgs). For air suspensions, an axle group is defined by the Height Control Valves (HCV), or leveling valves, on the air suspension. For instance, a tandem drive axle suspension typically has only one HCV, so the two drive axles are referred to as a single axle group and the weight displayed will be for the total tandem weight.

For non-air suspensions whose load is measured by a load cell or deflection sensor, an axle group is similarly defined as the set of axles supporting that suspension. The scale will display the actual on-ground weight of each such suspension to within  $\pm 2\%$  of its maximum load.

The QuickLoad scale display can show up to four axle groups on one straight truck or tractor/trailer combination. Once the QuickLoad is calibrated for weight, it is not necessary to recalibrate unless the suspension characteristics change. For details, see “Troubleshooting” (page 29).

### **Air suspension: basic instructions**

- Calibrate the scale system with the tractor and trailer brakes released, to release suspension binding. Chock the wheels to prevent rolling. Calibrating or observing weight readings with the brakes engaged will result in inaccuracy.
- For best accuracy, calibrate and weigh on a level surface, with the vehicle adequately chocked to prevent rolling.

- Air-Weigh recommends that the suspension of a vehicle equipped with air-suspension dump valves be momentarily exhausted and re-inflated before calibrating or weighing. 5-10 seconds of air dump is normally sufficient. This will improve repeatability and accuracy.

## Non-air suspension: basic instructions

- After installing a deflection sensor, operate the vehicle for at least one week before calibrating that axle group, to ensure that the installation settles. (Waiting a week without operating the vehicle will not settle the installation.)
- When calibrating and weighing, gently roll the vehicle to a stop on a flat level surface, with the wheels straight and the brakes released for the last few feet (5-10 seconds), to release suspension binding. Calibrating or observing weight readings with the brakes engaged will result in inaccuracy.
- **CAUTION! Please ensure that you are following all safety precautions and company guidelines regarding rolling conditions.**

## QuickLoad Scale Overview

Before using your Air-Weigh QuickLoad Scale, it is necessary to calibrate it. Before starting that process it's a good idea to become familiar with the display. The function and use of the display buttons remain the same throughout all operations of the QuickLoad scale.



## Front Panel Buttons

1. When the QuickLoad backlight is off, the first button depressed turns on the backlight, with no other effect.
2. Depressing the ESC key (with the backlight lit) changes the Weights Display to the Main Menu, depicted above. It changes all other menus and displays to the previous screen. If you are entering a number, depressing the ESC key clears the numeric entry without changing the scale's value.
3. The cursor location on the QuickLoad is indicated by the blinking line.
4. To change the cursor location, or to set a numeric value, depress the up or down arrow keys ▲ or ▼.
5. The instruction "Select [some menu item]," for instance, "Select ALARMS," will appear frequently in the text that follows. To select a menu item, depress the ENTER key after setting the cursor to the specified line, that is, after making the specified line start blinking.
6. To enter a numeric value, depress the ENTER key after setting the value to the desired number.

## CALIBRATION

There are two methods of calibrating the QuickLoad Scale. The usual method is by entering the EMPTY weights into the scale system when the vehicle is empty, and entering the HEAVY weights into the scale system when the vehicle is fully loaded with the same load that was weighed. It's recommended to have a full tank of fuel when calibrating the steer and drive axle groups.

When selecting this calibration method, you **MUST** enter empty weights when the vehicle is empty and heavy weights when the vehicle is loaded heavy. Failing to do so will result in inaccurate weight readings.

Alternatively, for those with identical suspensions and 5th wheel locations on several vehicles, it may be more convenient to enter the **RATIO** and **OFFSET** calibration data directly, if these are known. We do not recommend using **RATIO** and **OFFSET**, however you will need to call Air-Weigh for a manufacturer's PIN.

Use only one of these methods (the usual method, or alternatively, direct ratio and offset entry) to calibrate the scale.

Once calibrated, if a suspension's weight is always incorrect by the same amount on the empty and heavy weights, it is easy to adjust the scale to correct it by using the **ADJUST** function.

## **Preliminary Considerations**

The accuracy of the QuickLoad Scale depends on the accuracy of the certified scale used to calibrate or check-weigh. Ensure that the in-ground scale is reliable, recently certified and in good repair. It is preferable to obtain all weight tickets from the same certified scale. This ensures comparative accuracy. Segmented scales, those that provide individual axle group weights, are preferred. When segmented scales are not available, take extra precaution in calculating weights.

For the best calibration results with air suspensions, the truck should be:

- Parked on level ground
- Full tank of fuel
- Tractor brakes released
- Engine running
- If possible, deflate the suspension for 5 to 10 seconds, and then re-inflate to factory-specified ride height to release any binding that may be in the suspension

For the best calibration results with non-air suspensions, the truck should be:

- Operated under normal conditions for a week or 800 miles, whichever comes first, after installation of the deflection sensor
- Gently rolled to a stop on a flat level surface with wheels straight
- Brakes unused for the last few feet
- Brakes released and wheels straight while weighing

**CAUTION! Please follow all company safety guidelines during weighing and calibration.**

Once the QuickLoad Scale is calibrated, it is not necessary to re-calibrate unless the suspension characteristics change.

Assigning a PIN number during the system set-up process will protect the calibration procedure from tampering. Normally a PIN number is not assigned until AFTER the scale has been calibrated.

## 5th Wheel Location, for Calculated Steer

If your truck scale system uses the Air-Weigh “calculated steer weight” method, the steer axle weight is determined by the load on the drive suspension and the position of the 5th wheel. In that case, the 5th wheel must be in the same position to weigh as it was when calibrated. The kit includes 5th wheel decals to remind the driver where the calibration/weighing position is located.

In normal operations, a driver will set the 5th wheel in a position that allows a maximum GVW load with 12,000 lbs on the steer axle, 34,000 lbs on the drive axles, and 34,000 lbs on the trailer axles. For calibration and weighing, Air-Weigh recommends setting the 5th wheel to the position where both the steer and drive axle weights can be maximized legally, or where the 5th wheel is used most often.

The calculated steer axle weight will only be accurate when you weigh with the 5th wheel in the same location as it was when the scale was calibrated.

The 5th wheel location affects the accuracy only of calculated steer axle weights. It will not affect either the drive axle weights or sensor-based steer axle weights.

Once you have positioned the 5th wheel in the notch that is used most often, apply the 5th wheel decals when you are about to calibrate the Air-Weigh truck scale. Be sure the surface is clean and free of any grease, so the decals will stick permanently.

One decal should be on the 5th wheel slider assembly and the other should be on the frame mounting, with the points of the triangles together when calibrating and weighing.

How is the leaf spring steer axle weighed? A percentage of weight from the drive axles is transferred to the steer axle. As long as the 5th wheel is positioned in the same notch as when the scale was calibrated, the distance between the 5th wheel and steer axle does not change. Therefore, the ratio of weight transfer does not change.

## Air or Non-Air Suspension Steer Axle

Truck suspensions with a sensor on the steer axle do not use the “calculated steer weight” method, and the steer axle weight will be accurate regardless of the 5th wheel location.

## Lift axle considerations

If your software configuration is 5833 through 5836 or 5838, refer to Product Application Note Calibrating the Lift Axle, Air-Weigh P/N **901-0117-000** .

All other users should always calibrate with the lift axle up. With the lift axle up, weight readings of all calibrated axle groups, as well as GVW and Net readings, will all be accurate. With the lift axle down, weight readings of all calibrated axle groups will still be accurate. However the GVW and the Net will be inaccurate with the lift axle down for all software configurations except 5833 through 5836 and 5838.

## Calibrating Tractor Scale Overview

For Manual Calibration, the EMPTY and HEAVY axle weights must be entered by the user. When calibrating using this method, the EMPTY weights **must** be entered while the vehicle is empty, and the HEAVY weights **must** be entered while the vehicle is fully loaded. Failure to calibrate scales when vehicle is actually empty and when it has a true heavy load will result in inaccurate weights.

Air-Weigh recommends that both empty and full weights be taken on the same reliable, certified scale, preferably a segmented scale that will provide axle weights.

The order of calibration is not important; however, both EMPTY and HEAVY weights must be properly entered before the weight display is accurate. Once the calibration procedure is properly completed one time, the EMPTY or HEAVY weights can be updated or re-calibrated individually.

## **Fast and Easy Calibration with Drop-and-Hook Trailer**

Here's a fast and easy way to calibrate a tractor scale. With a fully loaded trailer, go to a reliable, certified scale and weigh the steer axle and the drive axles separately. Move the vehicle to a level spot close by where you can coast to a stop without the brakes and not roll. Enter your heavy axle weights into the Air-Weigh scale according to the calibration procedure.

Now, drop the trailer in a convenient spot and return the bobtail tractor to the scale to re-weigh the steer and drive axles. Return to your level parking spot, no brakes, briefly exhaust the air suspension for 5 or 10-seconds, and then re-inflate the suspension to factory ride-height, re-inflate the suspension, and then enter the empty axle weights into the Air-Weigh scale.

Once you've properly entered both heavy and empty axle weights, the scale will display the actual on-the-ground weight. Double check the loaded weights when you've hooked up the trailer again.

## **Calibrating Direct-Connect Trailers**

Model numbers 5840, 5841, 5842, 5843, 5844, 5845, 5850, 5851, 5852, 5853, 5854, 5855, 5856, 5857 and 5860 are "trailer-direct" scale systems. In the typical installation of these configurations, an air line from the suspension on the trailer, or (for models 5840 through 5845) air lines from both trailer suspensions, provide pressure directly to a sensor or sensors from which the scale determines the weight of the towed vehicle(s).

As with the steer and drive axle groups, you must calibrate the direct-connect trailer axle group(s) before you can get their weight

readings. And also as with the tractor axle groups, the EMPTY weights must be entered with the trailer(s) empty, and the HEAVY weights must be entered with the trailer(s) fully loaded, before their calibration is complete.

## **Easy calibration with direct-connect trailer**

Here's an easy way to calibrate a truck scale with direct-connect trailer(s). With a fully loaded trailer, go to a reliable, certified scale and weigh the steer axle, the drive axles, and the trailer(s) axles separately. Move the vehicle to a level spot close by where you can coast to a stop without the brakes and not roll. Enter your heavy axle weights into the Air-Weigh scale according to the calibration procedure.

Later, with the trailer(s) unloaded, return the truck to the scale to re-weigh the steer, drive and trailer(s) axles. Return to your level parking spot, no brakes, briefly exhaust the air suspension for 5 or 10-seconds, and then re-inflate the suspension to factory ride-height, re-inflate the suspension, and then enter the empty axle weights into the Air-Weigh scale.

Once you've properly entered both heavy and empty axle weights, the scale will display the actual on-the-ground weight. Double check the loaded weights later, with the trailer(s) reloaded.

# Manual Calibration Procedure

Remember, **EMPTY** or **HEAVY** weight calibrations can be entered in any order, but the **HEAVY** weights must be entered while the trailer is loaded, and the **EMPTY** weights must be entered while the trailer is **EMPTY**. Additionally, the scale must have both **EMPTY** and **HEAVY** weights entered before calibration is complete and accurate weights are displayed.

The following two pages give step-by-step procedures for entering the **EMPTY** and **HEAVY** calibrations, respectively.

## Calibrating Empty Weights

1. Press <ESC> one or more times until the Main Menu appears, with **VIEW WEIGHTS** blinking.
2. Select **SETUP, DIAG**, leading to next menu.
3. Select **SYSTEM SETUP**, leading to next menu.
4. Select **CALIBRATION**, leading to next menu.



5. Select MANUAL CALIBRATION, leading to next menu.



6. Select EMPTY WEIGHT, leading to next menu.



7. The screen pauses for three seconds with the display, "ENTER EMPTY – VEHICLE MUST BE EMPTY" before proceeding automatically to the next menu.



8. On the PICK AXL menu, select one of the offered axle groups: STR (Steer), DRV (Drive), TRL (if only one trailer) or TRA (Trailer A if there are two trailers, or Full Trailer with two axle groups) and TB (Trailer B).



- Using the up/down arrows <▲▼>, scroll to the proper empty weight identified from a certified scale ticket, then depress <ENTER>. The screen will briefly show Accepted to indicate its acceptance of the Empty Weight.



- Press <ESC> to return to the PICK AXL menu and choose another axle for entering its Empty Weight calibration.



**Note that you must calibrate each axle group in order for the scale to be fully calibrated. Repeat the above steps for the Drive axle group, and, if one or more trailers are attached, for the trailer(s) as well.**

## Calibrating Heavy Weights

1. Press <ESC> one or more times until the Main Menu appears, with VIEW WEIGHTS blinking.
2. Select SETUP, DIAG, leading to next menu.
3. Select SYSTEM SETUP, leading to next menu.
4. Select CALIBRATION, leading to next menu.
5. Select MANUAL CALIBRATION, leading to next menu.
6. Select HEAVY WEIGHT, leading to next menu.



1. The screen pauses for three seconds with the display, “ENTER HEAVY – VEHICLE MUST BE HEAVY” before proceeding automatically to the next menu.



1. On the PICK AXL menu, select one of the offered axle groups: STR (Steer), DRV (Drive), TRL (if only one trailer) or TRA (Trailer A if there are two trailers, or Full Trailer with two axle groups) and TB (Trailer B).



1. Using the up/down arrows <▲▼>, scroll to the proper empty weight identified from a certified scale ticket, then depress <ENTER>. The screen will briefly show Accepted to indicate its acceptance of the Heavy Weight.



1. Press <ESC> to return to the PICK AXL menu and choose another axle for entering its Heavy Weight calibration.



**Note that you must calibrate each axle group in order for the scale to be fully calibrated. Repeat the above steps for the Drive axle group, and, if one or more trailers are attached, for the trailer(s) as well.**

## Calibration by Direct Entry of RATIO and OFFSET

To use this method, you must first obtain the RATIO and OFFSET values from another QuickLoad Scale on a tractor with identical suspension and 5th wheel position, which already has been correctly calibrated. Then you can directly enter these values into the QuickLoad Scale you wish to calibrate. You will need to call Air-Weigh to request a Manufacturer's PIN.

For further details, refer to Product Application Note Calibration by Direct Entry of RATIO and OFFSET Values, Air-Weigh P/N **903-0115-000**.

### Adjusting the Calibration

After the initial calibration is complete and the truck has been operated in normal conditions, you may find that the weights are consistently off up to 1500 lbs GVW in the same direction. You can use the Adjust function to move the calibrated weights closer to those of a certified ground scale. You can use the Adjust function in any vehicle configuration ( for instance, empty or loaded, brakes on or brakes released).

Note that you cannot Adjust GVW directly. If you can weigh the axle groups individually at a certified ground scale, you can Adjust each axle group by the amount of its individual consistent error. Otherwise, use the worksheet on the next page to determine how to Adjust the Steer and Drive axle groups, based on the consistent GVW error.

**Adjust value calculation:**

Enter Amount GVW is consistently off: \_\_\_\_\_  
Enter Heavy Steer Calibration Value: \_\_\_\_\_  
Enter Heavy Drive Calibration Value: \_\_\_\_\_  
Determine Steer / Drive Ratio: \_\_\_\_\_

**(Note: This is the Steer Heavy Calibration Weight divided by the Drive Heavy Calibration Weight.)**

**Steer Adjust Value**

= Steer / Drive Ratio × Amount GVW is consistently off: \_\_\_\_\_

**Drive Adjust Value**

= (1 – Steer / Drive Ratio) × Amount GVW is consistently off \_\_\_\_\_

**An example of the Adjust value:**

Amount GVW is consistently off: \_\_\_\_\_ 1,500 pounds  
Heavy Steer Calibration Value: \_\_\_\_\_ 21,000 pounds  
Heavy Drive Calibration Value: \_\_\_\_\_ 45,000 pounds  
Determine Steer / Drive Ratio: \_\_\_\_\_ 21,000 ÷ 45,000 is 0.467  
Steer Adjust Value (Calculated): \_\_\_\_\_ 1,500 × 0.467 is 700 pounds  
Drive Adjust Value (Calculated): \_\_\_\_\_ (1 – 0.467) = 0.533  
0.533 × 1,500 = 800 pounds

## To use the Adjust function, follow these steps.

1. Press <ESC> one or more times until the Main Menu appears, with VIEW WEIGHTS blinking.
2. Select PRINT,SETUP, leading to next menu.
3. Select SYSTEM SETUP, leading to next menu.
4. Select CALIBRATION, leading to next menu.
5. Select ADJUST CALIBRATION, leading to next menu.
6. The screen pauses for three seconds with the display, "ADJUST IF WT ALWAYS OFF BY SAME AMT," before proceeding automatically to the next menu.



7. On the PICK AXL menu, select one of the offered axle groups: STR (Steer) or DRV (Drive).



8. Use the up and down arrows to select the weight adjustment you want to make. Press ENTER once the weight is reached. The screen will display "Accepted" for 2 seconds, then it will return to the previous screen. The weight will show the adjustment and the adjustment itself will again show 0 (zero), as illustrated above.



9. Press <ESC> to return to the PICK AXL menu and choose another axle for entering its Adjust.



# OPERATIONS

Once calibrated, your Air-Weigh QuickLoad Tractor Scale is ready to display weights in 20lb (20kg) increments, and be accurate to within 300lbs (140kgs) of a certified ground scale. Continued accuracy is established by following a few simple rules before taking weight readings:

1. Park the tractor and trailer on a level surface.
2. Release tractor brakes to relieve any binding in the tractor suspension. **Chock wheels to ensure vehicle doesn't roll.**
3. If equipped with a dump valve, dump air in tractor suspension for 5 – 10 seconds, then re-inflate to factory-specified ride height.
4. Accurate weight is displayed when numbers stop blinking.

With Air-Weigh scales installed on the tractor and trailer suspensions, your entire vehicle becomes the scale. When you want to weigh, remember that you need to weigh the vehicle the same way every time.

# FUNCTIONAL OPERATIONS

## Weight Displays

The Weight Displays show the weights for all axle groups, the GVW (Gross Vehicle Weight), and the NET (Net Vehicle Payload). You can reach the STEER / DRIVE Weight Display by depressing the <ESC> button repeatedly until it appears, or alternatively by selecting VIEW WEIGHTS on the Main Menu and depressing the <ENTER> button.

Use the up/down arrows <▲▼> to scroll between the various weight displays showing tractor, trailer, and GVW/NET weights.

On all Weight Displays, when a weight is changing, it flashes rapidly until it stabilizes.

On all Weight Displays, if a particular axle (or GVW or Net) is over the alarm or warning weight, causing an alarm, a bell icon flashes rapidly between the axle name (or GVW or Net) and its weight.

On all Weight Displays, pushing Enter stops the alarm unless PIN protection is active. See “Alarm Function,” above, for full details.

If no alarm is active, you can zero the NET on the GVW screen by pressing <ENTER> twice while that screen is displayed. The first time, the Net Weight flashes slowly. The second time, it goes to zero. The amount of each addition to, or subtraction from, the GVW will then be added to or subtracted from the Net Weight, allowing you to see how much weight has been loaded or unloaded.

# How-To-Weigh Instructions

1. Press <ESC> one or more times until the Main Menu appears, with VIEW WEIGHTS blinking.
2. Select SETUP, DIAG, leading to the next menu.
3. Select SYSTEM SETUP, leading to the next menu.
4. Select SYS CONFIG, leading to the next menu.
5. Select DISPLY SETUP, leading to the next menu.
6. Select SHOW / HIDE, leading to the next menu.
7. Select SHOW HELP, leading to the next menu.
8. Select HIDE HELP to turn off the How-To-Weigh instructions. Press <ESC> repeatedly to return to the main menu.



**Note:** You can turn off the How-To-Weigh instructions temporarily, until the next time you turn the truck off and on, by pushing either of the up/down arrows <▲▼> when the instructions are visible.

## Creating a PIN

When the trailer scale PIN is set to 0, the operator will not need to enter a PIN to access the PROGRAM menu functions. Setting a PIN into the QuickLoad Scale will eliminate tampering with that scale's CALIBRATION, SCALE TYPE, and PIN settings. After calibration, fleets with both tractor and trailer scales should develop a fleet PIN policy to protect the calibration settings from tampering.

### To set a PIN:

1. Select SETUP, DIAG, leading to the next menu.
1. Select SYSTEM SETUP, leading to the next menu.
1. Select SYS CONFIG, leading to the next menu.
1. Select SET PIN #, leading to the next menu.
1. Using the up/down arrows <▲▼> scroll to the desired PIN, then depress <ENTER>. Press <ESC> repeatedly to return to main menu.

The new PIN is now entered into the scale. To change the PIN later, repeat these steps and change the setting. Setting the PIN to zero will reset the scale's PIN to its original status of No PIN Needed.

Note that once you gain PIN access by entering the PIN correctly, you will retain that access until the scale has a power cycle.

# Alarm Function

The Air-Weigh QuickLoad Scale has two 12V-24V alarms. Alarms will activate when a programmed warning weight or alarm weight limit is reached. (Warning weight output is pulsing voltage, while alarm weight output is continuous voltage.) The limits activating this feature are set by the user. Note that you must turn the alarm feature ON for alarm functions to operate.

To deactivate and reset an active warning or alarm weight alarm, simply press the Enter button <ENTER> once while one of the weight displays for tractor, trailer or GVW/NET screen is displayed on the scale display screen. If the scale is not PIN-protected, this will stop the alarm circuit. Once the displayed weight readings fall below the programmed alarm settings, the alarm function resets. The alarm feature is now ready for the next load.

Note that all alarm functions, except for the alarm diagnostic test, are PIN-protected.

## Alarm Function Programming Procedure

### Turning the Alarm Feature On or Off

1. Press <ESC> one or more times until the Main Menu appears, with VIEW WEIGHTS blinking.
2. Select ALARMS, leading to the next menu.
3. The bottom line gives the state of the alarm feature, "(Now ON)" or "(Now OFF)." Select TURN ON/OFF to change this state to its opposite.

## Alarm Weights

1. Press <ESC> one or more times until the Main Menu appears, with VIEW WEIGHTS blinking.
2. Select ALARMS, leading to the next menu.
3. Select SET ALARMS, leading to the next menu.
4. Select ALARM 1, leading to the next menu.
5. Select one of GVW, NET ALM 1, TRCTR ALRMS1, or TRLER ALRMS1, leading to the next menu.
6. Depending on the previous step,
  - select from GVW ALARM and NET ALARM;
  - or from STEER ALARM and DRIVE ALARM;
  - or from TRAILER WARN WT 1 and ALARM WT 1. (If there are two trailers, it will first be necessary to select from TRAILER A and TRAILER B.)
7. Select WARN WT 1 or ALARM WT 1 for the chosen alarm.
8. Using the up/down arrows <▲▼> scroll to the desired warning or alarm weight, then depress <ENTER>.
9. Press <ESC> as needed to start setting any additional desired alarms. Press <ESC> repeatedly to return to previous menu or the main menu. Repeat this procedure for ALARM 2 if used.

## Delaying Alarm Activation and Deactivation

You can insert a delay between the beginning of an overweight condition and the resulting alarm enunciation, or between the end of an overweight condition and the resulting alarm deactivation. This can keep the alarm from responding to the shocks and vibrations incurred during travel. For details, see Product Application Note Installing and Programming Overweight Alarms, P/N 903 0122 000.

## Changing alarm polarity

The alarms will default to activating at the line voltage and deactivating at 0 VDC. You can reverse this polarity for each alarm independently. For details, see Product Application Note Installing and Programming Overweight Alarms, P/N 903 0122 000.

## Languages

The QuickLoad offers a choice of language display:

1. Press <ESC> one or more times until the Main Menu appears, with VIEW WEIGHTS blinking.
1. Select SETUP, DIAG, leading to the next menu.
1. Select SYSTEM SETUP, leading to the next menu.
1. Select SYS CONFIG, leading to the next menu.
1. Select LANGUAGE, , leading to the next menu.
1. Press the <▲▼> buttons to select the desired language, then depress <ENTER>.

## Display Backlight and Set-Up

Like other gauges, the scale display is “key-on” powered, so it is always operating. Pressing any key will automatically turn on the display backlight. The display screen will automatically drop into its programmed “sleep mode” with the backlight turned off after one to 30-minutes from the last keystroke operation. The factory-set default time is 5 minutes.

To change the amount of time the display is lit

1. Press <ESC> one or more times until the Main Menu appears, with VIEW WEIGHTS blinking.
1. Select SETUP, DIAG, leading to the next menu.
1. Select SYSTEM SETUP, leading to the next menu.
1. Select SYS CONFIG, leading to the next menu.
1. Select DISPLY SETUP, leading to the next menu.
1. Select MORE OPTIONS, leading to the next menu.
1. Select BACKLIGHT, leading to the next menu.
1. Select MINUTES, leading to the next menu.
1. Press the <▲▼> buttons to select the desired time period. Press ENTER.

This backlight will automatically dim to the “sleep mode” after the selected operation time period. To turn on the backlight, press any button.

## Filtering or Smoothing Rapid Weight Changes

You can cause the display to respond more slowly and smoothly to rapidly changing weights by activating the weight filter. For details, see Product Application Note Filtering or Smoothing Rapid Weight Changes, P/N 903 0135 000.

## Models 5826, 5827 Split Axles (DRV1/DRV2)

On the Weights Display, model numbers 5826 and 5827 show the drive axle group weight as DRV1 and DRV2. The drives are calibrated as a single axle group and the weight is split according to the DRIVE 1 %. See Product Application Note QuickLoad, Drive 1 and Drive 2 in Models 5822-23, 5826-27, P/N 903-0112-000.

## Large Character Display

The Air-Weigh QuickLoad Scale can display weights on either three lines, with twelve characters per line as shown here on the left, or with larger characters, on two lines, with eight characters per line, as shown here on the right.

Only the Weights Displays can appear as large characters on two lines. On this display, axle group names are represented by their first letters:

<b>S</b>	Steer	<b>G</b>	Gross Vehicle Weight(GVW)
<b>D</b>	Drive	<b>N</b>	Net Payload (NET)
<b>T</b>	Trailer (if semi or full)	<b>A</b>	Trailer A (if two trailers)
<b>F</b>	Front Trailer (full trailer)	<b>B</b>	Trailer B (if two trailers)
<b>R</b>	Rear Trailer (full trailer)		

All other screens always appear as three line displays.

To change between two line and three line displays:

1. Press <ESC> one or more times until the Main Menu appears, with VIEW WEIGHTS blinking.
2. Select SETUP, DIAG, leading to the next menu.
3. Select SYSTEM SETUP, leading to the next menu.
4. Select SYS CONFIG, leading to the next menu.
5. Select DISPLY SETUP, leading to the next menu.
2. Weight Setup
3. 2 or 3 lines (choose between)
4. Press ENTER, will flash ACCEPTED

## Quick Reference Menu Directory

<p style="text-align: center;">CALIBRATION REQUIRED BEFORE USE</p> <p><b>WEIGHTS</b></p> <p><b>ALARMS</b></p> <p><b>SETUP, DIAG</b></p> <p>SYSTEM SETUP</p> <p style="padding-left: 20px;">CALIBRATION</p> <p style="padding-left: 20px;">SYS CONFIG</p> <p style="padding-left: 20px;">SET PIN#</p> <p>DIAGNOSTICS</p> <p><b>WEIGHT</b></p> <p>Displays first 3 axle weights (Next axle weights if any)</p> <p>&lt;▼&gt; for GVW/Net Payload</p> <p style="padding-left: 40px;">Or</p> <p style="padding-left: 20px;">TRAILER NET PAYLOAD (Models 5830, 5858 and 5861 only)</p> <p><b>ALARMS</b></p> <p style="padding-left: 20px;">SET ALARMS (Requires PIN#.)</p> <p style="padding-left: 40px;">ALARM 1 (or ALARM 2 if not using STR 20% GVW)</p> <p>GVW, NET ALM1 (or ALM 2)</p> <p style="padding-left: 20px;">GVW ALARM</p> <p style="padding-left: 40px;">WARN WT 1 (or 2)</p> <p style="padding-left: 40px;">ALRM WT 1</p> <p style="padding-left: 20px;">NET ALARM</p> <p style="padding-left: 40px;">WARN WT 1</p> <p style="padding-left: 40px;">ALRM WT 1</p> <p>TRCTR ALRMS1</p> <p style="padding-left: 20px;">STEER ALARM</p> <p style="padding-left: 40px;">WARN WT 1</p> <p style="padding-left: 40px;">ALRM WT 1</p> <p style="padding-left: 20px;">DRIVE ALARM</p> <p style="padding-left: 40px;">WARN WT 1</p> <p style="padding-left: 40px;">ALRM WT 1</p> <p>TRLER ALRMS1</p> <p style="padding-left: 20px;">WARN WT 1</p> <p style="padding-left: 20px;">ALRM WT 1</p> <p style="padding-left: 20px;">ALARM CONTRLS</p> <p style="padding-left: 40px;">STR 20% GVW</p> <p>USE ALARM 2</p> <p>USE 20% ALRM</p> <p style="padding-left: 20px;">ALARM LOGIC</p> <p>ALARM 1 (or ALARM 2)</p> <p style="padding-left: 20px;">ACTIV 12/24V</p> <p style="padding-left: 20px;">ACTIVE LOW</p> <p style="padding-left: 20px;">ALARM DELAYS</p> <p style="padding-left: 40px;">ON 1 OFF 1</p> <p style="padding-left: 40px;">ON 2 OFF 2</p> <p>TURN ON/OFF</p>	<p><b>SETUP, DIAGN</b></p> <p>SYSTEM SETUP</p> <p>CALIBRATION (Requires PIN#. Each axle suspension must be calibrated separately.)</p> <p style="padding-left: 20px;">ADJUST CALIB</p> <p style="padding-left: 20px;">MANUAL CALIB</p> <p style="padding-left: 20px;">EMPTY WEIGHT</p> <p style="padding-left: 20px;">HEAVY WEIGHT</p> <p style="padding-left: 20px;">ENTER RATIO</p> <p style="padding-left: 20px;">CALIB RATIO</p> <p style="padding-left: 20px;">CALIB OFFSET</p> <p>SYS CONFIG</p> <p>DISPLAY SETUP</p> <p style="padding-left: 20px;">WEIGHT SETUP</p> <p style="padding-left: 40px;">LBS/KGS</p> <p style="padding-left: 40px;">2 OR 3 LINES</p> <p style="padding-left: 40px;">DRIVE 1 %*</p> <p style="padding-left: 40px;">FILTER FREQ</p> <p>SHOW/HIDE</p> <p style="padding-left: 20px;">SHOW GVW</p> <p style="padding-left: 20px;">SHOW STEER</p> <p style="padding-left: 20px;">SHOW HELP</p> <p>MORE OPTIONS †</p> <p style="padding-left: 20px;">BACKLIGHT</p> <p style="padding-left: 40px;">BRIGHTNESS</p> <p style="padding-left: 40px;">MINUTES</p> <p style="padding-left: 20px;">TRL FRT/REAR ‡</p> <p style="padding-left: 20px;">FIRST DISPLY §</p> <p>MODEL NUMBER (Requires PIN#)</p> <p>LANGUAGE</p> <p>SET PIN #</p> <p><b>DIAGNOSTICS</b></p> <p>SYSTEM STATUS</p> <p>ALARMS</p> <p style="padding-left: 20px;">ALARM WEIGHTS</p> <p style="padding-left: 20px;">TEST ALARM</p> <p>SENSORS</p> <p style="padding-left: 20px;">A/D READINGS</p> <p style="padding-left: 20px;">CALIB DATA</p> <p style="padding-left: 40px;">USER DATA&lt;A/D&gt;</p> <p style="padding-left: 40px;">USER DATA&lt;WEIGHTS&gt;</p>
	<p>-----</p> <p>* With models 5822, 5823, 5826 and 5827.</p> <p>† With the models listed in the next footnotes.</p> <p>‡ With models 5831, 5840, 5841, 5842, 5843, 5844, 5845, 5846 and 5849.</p> <p>§ With models 5805, 5806, 5807, 5808, 5814, 5815, 5817, 5818, 5820, 5821, 5824, 5825, 5828, 5829, 5833, 5834, 5835, 5836, 5837, 5838, 5839 and 5864.</p>

# SYSTEM TROUBLESHOOTING

The Air-Weigh QuickLoad Scale system is extremely self-sufficient. To operate correctly, power and ground are the only tractor electrical connections needed. Ensure all connectors (male/female) make a good connection and at least 9.5 volts is entering the system. When troubleshooting, initially check for power at the connecting plugs. If the system used to power up, but now doesn't, double-check the circuit being used to power it. If there is no power to the scale, use a voltmeter and test the power and ground circuits, using a bracketing method to isolate where power is lost. Once the break in the power circuit is found, make the proper repairs.

All other faults can be identified internally through the DIAGNOSTICS display on the scale display.

- Press <ESC> one or more times until the Main Menu appears, with VIEW WEIGHTS blinking.
- Select SETUP, DIAGN, leading to the next menu.
- Select DIAGNOSTICS, leading to the next menu.
- Select STATUS, leading to the next menu.

The screen should show:

**MODEL 58xx**

**Now Lbs                      (or Now Kgs).**

If no errors show on the screen, the QuickLoad is functioning normally.

## INCORRECT WEIGHT READINGS

If weights are always off by the same amount, see the subsection ADJUST WEIGHTS in the CALIBRATION section, above.

If weights are otherwise incorrect, including 0 (zero) or unstable, ensure that the sensor is connected to the QuickLoad Scale correctly. You may use the A/D readings to observe sensor faults.

1. Press <ESC> one or more times until the Main Menu appears, with VIEW WEIGHTS blinking.
2. Select SETUP, DIAGN, leading to the next menu.
3. Select DIAGNOSTICS, leading to the next menu.
4. Select SENSORS, leading to the next menu.
5. Select A/D READINGS, leading to the STR A/D reading.
6. Press the <▲▼> buttons to select the desired axle group A/D reading. A reading of 409 (for an air suspension) or less than 50 (for a non-air suspension) indicates a sensor fault, sensor cable unplugged or severed, no sensor, etc.

## SUSPENSION TROUBLESHOOTING

Your Air-Weigh Scale's accuracy is dependent on your suspensions being in good mechanical repair and in factory-specified adjustment.

Once the scale is installed and functioning properly, the degree of accuracy will be affected by the proper operation and setting of the suspension. Three major suspension factors affect the degree of accuracy and repeatability:

1. Proper setting of ride height.
2. Proper setting of a high quality height control valve (HCV).
3. Proper adjustment of the HCV linkage.

Follow these guidelines to ensure your scale is as accurate and repeatable as possible.

### **Ride Height**

**Symptoms:** Scale readout accuracy varies from certified weight, by varying amounts.

**Solution:** Proper ride height is the most important factor in ensuring accuracy. Ride height is normally defined as the vertical distance from the center of the axle to the bottom of the frame rail. This varies by vehicle and suspension make, so check the proper manual. Most heights are specified +/- 1/8", so the proper setting is critical.

### **Linkage**

**Symptoms:** Scale accuracy varies from a certified weight, usually consistently lower.

**Solution:** Play in the linkage or bushings will detract from scale accuracy since the proper ride height is not always maintained.

### **Height Control Valve**

**Symptoms:** Scale readout is higher or lower than a certified weight, but consistently by the same amount.

**Solution:** Ensure your HCV has minimum dead-band. This is the play in the valve where the ride height changes without actuating the valve. Quality HCVs that demonstrate less than three degrees of total dead-band provide most accurate weight readings. Replace defective valve with either Hadley or Barksdale valves.

## **MAINTENANCE**

QuickLoad Scale: The Air-Weigh QuickLoad Scale should be maintenance-free under normal operation. Keep the scale in a protected environment and treat as any electronic component. Gently use a clean, soft cloth, slightly damp with water, to wipe away dust from the display.

# Notes

# Notes

# Notes

# Limited Warranty

For product failures due to material or manufacturing defects, Air-Weigh will replace or repair all components for up to 3 years from shipment date to the end-user Air-Weigh customer. These three-year components include: Displays, ComLinks, Sensors, Power Cables, Sensor Assemblies, Sensor Harnesses, and all other associated external components. Air-Weigh assumes no responsibility for administering warranty claims directly with any third party end users.

The responsibility of Air-Weigh under this warranty is limited to the repair, replacement, or credit of the defective part or assembly.

This warranty does not cover incidental or consequential damage to persons or property caused by use, abuse, misuse, or failure to comply with installation or operating instructions. This limited warranty does not apply to any product that has failed due to accident, abuse, alteration, installation not consistent with printed installation instructions, improper maintenance, improper operation, or as a result of system integration or installation not explicitly approved in writing by Air-Weigh.

Air-Weigh and its resellers shall have no responsibility or liability for damages if the purchaser or any other person alters the vehicle incorporating Air-Weigh products. This limited warranty shall not apply to any product that has been repaired or altered by anyone not employed by Air-Weigh or not operated in accordance with the manufacturer's printed material delivered with this product.

Air-Weigh hereby expressly disclaims any and all implied warranties of any type, kind of nature whatsoever, and particularly any implied warranty of merchantability or fitness for a particular purpose not expressly stated by Air-Weigh in its printed material delivered with its products.

Some states do not allow the exclusion or limitation of incidental or consequential damages. If such laws apply, the limitations or exclusions contained in the terms and conditions of this Warranty may not apply. This warranty gives you specific legal rights and you may also have other rights, which vary state to state.

May be covered by U.S. Patent Nos. 5478974, 5780782, 7478001  
Foreign Patent Nos. 260494, 677998, 2122766

Copyright © 2004, 2006, 2007, 2010, 2011, 2012, 2013 by Hi-Tech Transport Electronics, Inc. All rights reserved. Air-Weigh®, ComLink™, and Hi-Tech Transport Electronics are trademarks or registered trademarks of Hi-Tech Transport Electronics, Incorporated. Other brand, product, or service names listed in this document are the trademarks or registered trademarks of their respective holders. Information contained in this literature was accurate at time of publication. Product changes may have been made after copyright dates that are not reflected in this document.

# Procedure For Warranty Claims

ALL customers should first contact Air-Weigh Customer Support Department at (888) 459-3247 for questions regarding the use, operation, repair or return of any Air-Weigh product.

In the event Air-Weigh requests to examine the product prior to disposition OR for repair or replacement, Air-Weigh requires a Return Material Authorization (RMA) number be issued before the item is returned. Customer Support will issue the RMA number. Please reference this RMA number in all correspondence.

Claimed items shall be shipped freight pre-paid to:

Air-Weigh  
Customer Support Department  
1730 Willow Creek Circle, Suite 100  
Eugene, Oregon 97402, USA

The Air-Weigh RMA number must appear on the outside of the return packaging. Air-Weigh shall examine returned material within 30 days after receipt, or sooner if mutually agreed upon. If Air-Weigh determines that the part or assembly was defective in material or workmanship and within the warranty period, Air-Weigh will repair or replace the part or assembly and return freight pre-paid. In the event Air-Weigh determines that the part or assembly cannot be repaired or replaced and is within the warranty period, a credit not to exceed the purchase price will be issued to the Air-Weigh customer.

For our customers using purchase orders Air-Weigh will process a credit memo and notify the customer by email or fax. The customer will process a corresponding debit memo and notify Air-Weigh accordingly.

If the part or assembly received by Air-Weigh does meet the requirements of the warranty program set forth above, at the Air-Weigh customer's request the part or assembly will either be discarded, returned freight collect, or repaired or replaced at Air-Weigh customer's expense and returned freight collect.

## **Air Weigh**

1730 Willow Creek Circle • Eugene, OR 97402-9152 USA  
P.O. Box 24308 • Eugene, OR 97402-0437 USA

Telephone (541) 343-7884 • Order Desk (888) 459-3444  
Customer Support (888) 459-3247 • Fax (541) 431-3121

Hours of Operation: Monday - Friday, 7 a.m. - 5 p.m., PST  
[www.Air-Weigh.com](http://www.Air-Weigh.com)